

## WebLearning SAP Best Practice CD-ROM | Courseware and e-Library Titles



### SAP Best Practices for Business Intelligence and Warehouse - BW

**SAP Best Practices for Business Intelligence** support the fast and smooth implementation of predefined scenarios that handle the most important business requirements in the area of Business Intelligence.

SAP Best Practices can be used by mid-sized enterprises that need rapid implementation or by large companies that need to create a corporate template for their subsidiaries. It can be easily applied to existing customer solutions. New SAP customers can also combine this version with the SAP Best Practices Baseline Package or an industry-specific version of SAP Best Practices.

SAP Best Practices building blocks contain the documentation for the installation and configuration of solutions based on SAP Best Practices. The size and content of building blocks can vary from simple technical building blocks to complex building blocks that can be used as elements of a stand-alone solution. You can assemble several basic, technical building blocks to form a higher-level building block, such as a scenario, or you can use individual building blocks to modify an existing scenario or solution.

This version of SAP Best Practices does not make use of automated installation procedures, therefore no pre-configuration settings are delivered and no configuration CD is needed. The installation approach for SAP Best Practices for Business Intelligence is as follows: The technical guides on the SAP Best Practices for Business Intelligence documentation CD describe how to configure the system manually in order to get the SAP Best Practices business scenarios up and running. Thus, making use of the SAP Best Practices for Business Intelligence documentation CD you have all you need to set up the SAP Best Practices business scenarios.

#### **SAP Best Practices for Business Intelligence consists of:**

- Installation documentation for an SAP Business Information Warehouse system (SAP BW Rel. 3.5), including the SAP BW relevant documentation for SAP R/3 Enterprise, Core Release 4.70, SAP Customer Relationship Management 4.0, and SAP Supply Chain Management 4.1
- End user documentation for each BW scenario

This CD contains the documentation on all SAP Best Practices building blocks relevant for the implementation of SAP BW scenarios.

# SAP Best Practices for Enterprise Portal

SAP Best Practices for Enterprise Portal supports the fast and smooth implementation of a key SAP NetWeaver solution, the SAP Enterprise Portal, by companies of all sizes. Using an easy, step-by-step approach, SAP Best Practices provides both documentation and portal content to deploy valuable business scenarios.

SAP Best Practices for Enterprise Portal V2.60 consists of:

- Special installation documentation for an SAP Enterprise Portal system
- Detailed connectivity instructions for SAP R/3, SAP BW, and mySAP CRM

## End-user documentation for each SAP Best Practice scenario

Bonus instructions for using other features like:

- SAP BW alerts, the Universal Worklist, SAP NetWeaver Visual Composer and basic MS Outlook Integration
- An exclusive building block for quick and rapid prototyping of SAP EP 6.0

## How to get started:

Review the introductory documents on the next page under SAP Enterprise Portal Best Practice.

Once you have done this, you can either deploy a complete SAP EP pilot system using the Rapid Prototype link under “JumpStart”, or you can deploy specific Business Scenarios by choosing the link “Business Scenarios”

For each option, review the documentation to see if it meets your requirements, and then choose the Scenario Installation Guide in scenario’s document list. This document will lead you through the complete implementation of the scenario, and point you to the necessary building blocks when required.

After you have deployed one or more Business Scenarios, you can further expand the functionality in your portal using both Business Scenarios, and Technical Scenarios.

Technical Scenarios provide step-by-step instructions to deploy specific capabilities to the portal, regardless of which Business Scenarios you have already deployed.

Once you’ve implemented the required scenarios, your portal is ready for the next step - from rolling out to the project team for Blueprinting or prototyping, to moving it through testing and production based on your company’s implementation protocol.

This CD contains all required building blocks relevant for the implementation of both the Business and Technical scenarios delivered in SAP Best Practices for Enterprise Portal.

## SAP Best Practices for Enterprise Portal

The SAP Best Practices for Enterprise Portal allows you to install certain Building Blocks. The size and content of the blocks can vary from simple technical functions to complex functions that can be used as standalone solution elements. You can assemble several basic building blocks to form a higher-level block such as a scenario. Or you can use individual building blocks to modify an existing scenario or solution.

For detailed information and documentation on the installation procedure of the Scenario, see the table to the right. Each link brings you to a scenario description. Additionally, you will find the technical information related to the scenario along with its business process procedure and a list of the building blocks required to run the scenario

<b>Installation Building Blocks</b>	<b>Description</b>
<b>Core Building Blocks</b>	
<a href="#"><u>N00: Essential Information</u></a>	Required knowledge before you start using the portal
<a href="#"><u>N02: Enterprise Portal 6.0 Installation</u></a>	Step-by-step to install Enterprise Portal on a Windows Server with SQL Server
<a href="#"><u>N03: Connectivity</u></a>	Connect the Enterprise Portal to your SAP R/3, CRM, and BW systems
<a href="#"><u>N04: General Settings</u></a>	Basic content creation and user management
<b>Rapid Prototype</b>	
<a href="#"><u>N01: Rapid Prototype</u></a>	Import content quickly to have the portal up and running
<b>Enterprise Portal Archive Files</b>	
<a href="#"><u>BP_R3_ALL.EPA</u></a>	Most commonly used SAP R/3 transactions
<a href="#"><u>BP_BW_ALL.EPA</u></a>	Reports in SAP Business Warehouse
<a href="#"><u>BP_EC_ALL.EPA</u></a>	Strategic reports for critical functional areas
<a href="#"><u>BP_EC_Overview.EPA</u></a>	Strategic reports
<a href="#"><u>BP_EC_Sales.EPA</u></a>	Strategic reports for Sales Analysis
<a href="#"><u>BP_EC_Financial.EPA</u></a>	Strategic reports for Financial operations
<a href="#"><u>BP_EC_Production.EPA</u></a>	Strategic reports for Production operations

<u>BP_EC_Inventory.EPA</u>	Strategic reports for Purchasing operations
<u>BP_RAPID_ALL.EPA</u>	Rapid Prototype EPA file contains all the content provided in the above files, which can be imported in a single step.
<b>Demo User Files</b>	
<u>Demo_Users_All.txt</u>	Demo users for use with the Best Practices scenarios
<u>Demo_Users_CRM.txt</u>	Demo users for use with the Best Practices CRM scenarios
<u>Demo_Users_HCM.txt</u>	Demo users for use with the Best Practices HCMscenarios
<b>Portal Theme Files</b>	
<u>BestBlue</u>	Blue colored theme to use with your portal
<u>BestBrown</u>	Brown colored theme to use with your portal
<u>BestRed</u>	Red colored theme to use with your portal
<b>Business Building Blocks</b>	<b>Description</b>
<b>Collaboration</b>	
<u>N15: Effective and Efficient Communication</u>	Create content including News and Quick Polls
<u>N16 Install: Activating Collaborative Functions</u>	Enable your teams to work collaboratively within the same functional team or across functional teams.
<u>N16 BPP: Working Collaboratively Across Teams</u>	Enable your teams to work collaboratively within the same functional team or across functional teams.
<b>SAP R/3</b>	
<u>N06: SAP R/3 Transactions</u>	This Installation Guide provides you with the information you need to integrate most common SAP R/3 transactions into Enterprise Portal.
<u>N17: Sales Order Processing</u>	The Sales Order Processing scenario allows your sales staff to carry out the relevant sales activities and billing functions in the SAP Enterprise Portal.
<u>N18: Procurement of Stock Material</u>	Goods receipt processing follows the order processing and shows the planning and execution of the receipt of merchandise.
<u>N19: Account Analysis</u>	The Account Analysis scenario illustrates the variety of ways users can access and manipulate account information in SAP R/3.
<b>Executive Cockpit/BW</b>	

<a href="#"><u>N07: SAP Business Warehouse Reports Repository</u></a>	This Installation Guide provides you with information needed to integrate the reports of SAP Best Practices for Business Intelligence - V1.32 or above into the Enterprise Portal.
<a href="#"><u>N05: Executive Cockpit</u></a>	This configuration guide provides all the information you need to set up the configuration of the Executive Cockpit for SAP Best Practices for Enterprise Portal.
<a href="#"><u>N20: Executive Cockpit: Sales</u></a>	The Executive Cockpit: Sales scenario allows your sales manager to carry out the relevant sales activities and reporting functions in the SAP Enterprise Portal.
<a href="#"><u>N21: Executive Cockpit: Financials</u></a>	The Executive Cockpit: Financials scenario enables your Financial Manager to carry out the relevant FI reports to make crucial decisions in the financial area.
<a href="#"><u>N22: Executive Cockpit: Inventory</u></a>	The Executive Cockpit: Inventory scenario allows your Inventory Manager to carry out the relevant inventory activities and reporting functions in the SAP Enterprise Portal.
<a href="#"><u>N23: Executive Cockpit: Production</u></a>	The Executive Cockpit: Production scenario enables your Production Manager to carry out the relevant PP and FI reports to make timely decisions in the production area.
<a href="#"><u>N24: Executive Cockpit: CEO</u></a>	The Executive Cockpit: CEO scenario allows the CEO to carry out strategic reporting analysis functions in the SAP Enterprise Portal.
<a href="#"><u>N25: Business Analysis using SAP BW Reports Repository</u></a>	SAP BW reporting offers many ways to analyze data. In this scenario, we show several examples from the SAP BW repository on how to analyze SAP BW data in the SAP Enterprise Portal.
<b>Human Capital Management</b>	
<a href="#"><u>N26: Employee Self-Service</u></a>	The Business Package for Employee Self-Service integrates the Employee Self-Service (ESS) solution into the Enterprise Portal.
<a href="#"><u>N27: Manager Self-Service</u></a>	The Business Package for Manager Self-Service provides personalized business content that supports new, decentralized decision-making processes for managers.
<b>Customer Relationship Management</b>	<b>Description</b>
<b>Installation</b>	
<a href="#"><u>N12: CRM Business Package Installation</u></a>	The CRM Business Package Installation provides step-by-step instructions in setting up the CRM system and contents

	for the provided business scenarios.
<b>Marketing</b>	
<u>N29: Inbound Lead Management</u>	The Inbound Lead Management scenario describes a marketing action starting with the creation of a lead campaign and followed by the generation, qualification and processing of leads.
<u>N30: Outbound Lead Management</u>	The Outbound Lead Management scenario describes a marketing action starting with the creation of a lead campaign and followed by the generation, qualification and processing of leads.
<b>Sales</b>	
<u>N31: Activity Management</u>	Activity Management supports the sales and service process in all phases and provides information about all activities carried out to serve the customer.
<u>N32: Opportunity Management</u>	Opportunity Management creates a framework for pursuing sales projects from the start, and as they progress, and provides the basis for a target-oriented analysis and optimization of your sales processes.
<u>N33: Interaction Center: Inbound Telesales</u>	The Best Practices scenario Interaction Center: Telesales Inbound illustrates the workflow associated with the handling of inbound phone calls of customers intending to order products via the Interaction Center.
<u>N34: Interaction Center: Outbound Telesales</u>	The Best Practices scenario Interaction Center: Telesales Outbound illustrates the workflow associated with the organization and handling of outbound phone calls at an Interaction Center.
<b>Service</b>	
<u>N35: Interaction Center: Information Help Desk</u>	The Best Practices scenario Interaction Center: Information Help Desk illustrates a typical workflow where a customer contacts a call center by e-mail describing a problem.
<u>N36: Interaction Center: Customer Service &amp; Support</u>	The Best Practices scenario Service Order Handling illustrates the entire process flow concerning a service request from creation, planning and dispatching, confirmation to completion and release for billing preparation.
<u>N37: Service Order Processing</u>	The Best Practices scenario Service Order Handling illustrates the entire process flow concerning a service request from creation, planning and dispatching, confirmation to completion and release for billing preparation.
<u>N38: Interaction Center:</u>	The Best Practices scenario Interaction Center: Complaint

<u>Complaint Management</u>	Management illustrates the workflow associated with agents answering incoming customer complaint calls at a call center.
<u>N39: Complaint Processing</u>	The Best Practices scenario Complaint Processing illustrates the entire process flow from creation of a customer's complaint in the system, the inbound delivery of a defective product to the creation of a credit memo for the customer.
<b>Technical Building Blocks</b>	<b>Description</b>
<b>Knowledge Management</b>	
<u>N09: Distributed Search and Classification (Trex) Installation</u>	Step-by-step guide to install TREX for use in your portal landscape
<u>N10: Universal Worklist Configuration</u>	Set up the Universal Worklist on your portal
<u>N11: Ad Hoc Workflow</u>	Scenario to use the Ad Hoc Workflow with the Universal Worklist
<b>Visual Composer</b>	
<u>N50: Visual Composer Installation</u>	SAP NetWeaver Visual Composer is a visual tool designed to enable users to develop sophisticated content for SAP Enterprise Portal.
<u>N28: Visual Composer</u>	This guide provides you practical examples needed to create portal content using Visual Composer functions.
<b>Recommended</b>	
<u>N08: Portal Branding</u>	Step-by-step guide in using Portal Themes to brand your portal
<u>N51: Microsoft Outlook Integration</u>	Configure Microsoft Groupware transports and create Outlook iViews
<u>N52: Portal Adoption</u>	Strategies for portal acceptance into the daily routine of end-users

## **ABAP Development**

### **Session Titles**

- ABAP: XML Mapping
- ABAP Objects for Java Developers
- ABAP Shared Objects: Shared Memory Programming Made Easy
- Advanced and Generic Programming in ABAP
- Best of ABAP: The Ultimate ABAP 6.40 Feature Show
- Dynamic Testing Throughout the ABAP Development Lifecycle
- New ABAP Debugger and Memory Inspector
- New Dynamic Test Tools for ABAP Developers
- Utilizing Web Services with ABAP and SAP Web Application Server 6.40

## **Business Intelligence and Master Data Management**

### **Session Titles**

- Build Custom SAP Business Intelligence Applications With the Java SDK for SAP Business Intelligence
- Configuration of Matching Strategies for SAP Master Data Management
- Customizing ID Mapping in SAP Solution Manager
- Enterprise-wide Data Warehousing With SAP Business Information Warehouse 3.5 and Beyond
- Guidelines for Managing SAP Business Information Warehouse 3.5
- Information Broadcasting and SAP Enterprise Portal Integration With SAP Business Information Warehouse 3.5
- Performance Analysis Tools in SAP Business Information Warehouse 3.5
- Planning in SAP Business Information Warehouse 3.5
- What's New in Web Application Designer for SAP Business Information Warehouse 3.5?

## Integration Broker and Business Process Management

### Session Titles

- Business Process Management - From Modeling To Monitoring
- Business Process Management in Practice: Modeling Business Processes
- Developing Adapters for the Adapter Framework for SAP Exchange Infrastructure
- Guided Procedures: How Business Processes Can Be Put Together in a Composite Scenario
- How to Build a Composite Application
- Interactive Form-Based Processes in mySAP ERP 2004
- Introduction to SAP Exchange Infrastructure 3.0
- Monitoring Features of SAP Exchange Infrastructure
- SAP Exchange Infrastructure: Graphical Mapping - Advanced
- SAP Exchange Infrastructure: Support for B2B Integration and Industry Standards
- SAP Exchange Infrastructure and SAP Business Intelligence Integration
- Adapter Framework for SAP Exchange Infrastructure

## Java Development

### Session Titles

- Exploring Java Programming Models With SAP NetWeaver Developer Studio
- Porting a J2EE Application to SAP Web Application Server
- Java Development Infrastructure: An Overview
- Java World for ABAP Programmers
- SAP Web Application Server: An Overview
- Troubleshooting on SAP Web Application Server for Java Developers
- Understanding Java Message Service and Message-Driven Beans
- Utilizing Web Services With Java and SAP Web Application Server 6.40
- Working With Database Tables in Open SQL for Java

## Knowledge Management, Collaboration, and Document Management

### Session Titles

- Creating Interactive Forms in Web Dynpro for Java
- Interactive Forms Based on Adobe Software: Overview
- SAP Knowledge Management in SAP NetWeaver: An Overview
- Knowledge Warehouse: Overview and XML Capabilities
- The Collaboration Component in SAP NetWeaver: An Overview
- The Collaboration Component in SAP NetWeaver: Configuration of Groupware Integration
- The Collaboration Component in SAP NetWeaver: Configuration of Services
- The Collaboration Component in SAP NetWeaver: Modeling and Configuring Collaboration Rooms
- SAP Records Management: Cases Drive Your Business Process
- SAP Records Management: Electronic Records and Cases
- TREX: Search and Classification Engine for SAP

## Lifecycle Management

### Session Titles

- Effective Solution Lifecycle Management
- Higher Performance With Efficient Data Archiving
- Managing Efficient Upgrades
- Protect Your Investment and Reduce Total Cost of Ownership With Maintenance and Support Offerings From SAP
- SAP NetWeaver Availability Monitoring and Reporting With Cross-Component Central Monitoring Infrastructure and SAP Business Intelligence
- SAP Solution Manager: New Features
- SAP System Landscape Change Consulting: Intelligent System Landscape Handling
- System Management for SAP Solutions
- System Management: Administration of SAP Web Application Server for Java
- Troubleshooting for Administrators: Problem Detection and Analysis for SAP Web Application Server for Java

## Multichannel Access

### Session Titles

- Bringing RFID on the Fast Track
- Enabling Mobile Access to Blackberry and Pocket PC Devices Based on SAP NetWeaver
- Implementing SAP Solutions for Mobile Business: Lessons Learned
- SAP NetWeaver Multichannel Capabilities: Technologies and Tools
- Using WebSAPConsole for RF Applications
- Voice-Enabled Warehouse Picking
- Wireless Sensor Networks: Technology beyond Auto-ID

## SAP NetWeaver

### Session Titles

- An Update on Enterprise Services Architecture
- Enterprise Information Integration in SAP NetWeaver
- Information Broadcasting With SAP NetWeaver 2004
- Integrating Third-Party Applications Using SAP NetWeaver
- Interoperability Options Between SAP NetWeaver and IBM WebSphere
- Introduction to SAP NetWeaver as an Integration Platform Across IT Landscapes
- Performance Analysis and Tuning of SAP NetWeaver
- SAP NetWeaver 2004: Highlights
- SAP NetWeaver as a Platform for Developing ABAP and Java Applications
- SAP NetWeaver Landscape Strategies
- Services at Your Service: SAP NetWeaver as an Enabler of Change
- The Impact of Industry Standards on SAP NetWeaver
- The Interoperability of SAP NetWeaver and Microsoft .NET

## Portal and User Interface Technology

### Session Titles

- Creating Accessible Custom Applications
- Developing Code-Free Business Applications Using SAP NetWeaver Visual Composer (Beginner)
- Developing Views in iView Software Using the Portal Development Kit for .NET
- Integrating Web Dynpro Applications Into SAP Enterprise Portal
- Introduction to the Enterprise Portal Development Kit for .NET
- Introduction to Web Dynpro for ABAP
- Migrating SAP Enterprise Portal
- Migration of Existing Internet Transaction Server Services From Standalone to the Integrated Internet
- Portal Roles: Roles vs. Authorizations
- SAP User Interface Strategy: Tools and Technologies
- Technical Infrastructure of SAP Enterprise Portal 6.0
- The Integrated Internet Transaction Server in SAP Web Application Server
- User Interface Clients for SAP NetWeaver 2004: An Update
- Web Dynpro for Experts
- Web Dynpro User Interface Building Blocks



## SAP Business Information Warehouse Courseware

The SAP Business Information Warehouse (SAP BW) allows you to analyze data from operative SAP applications and other business applications, and external data sources such as databases, online services and the Internet. The administrator functions are designed for controlling, monitoring and maintaining all data retrieval processes.

The SAP BW enables Online Analytical Processing (OLAP), which processes information from large amounts of operative and historical data. OLAP technology enables multidimensional analyses from various business perspectives. The SAP BW Server for core areas and processes, preconfigured with Business Content, ensures that you can look at information within the entire enterprise. For select roles in a company, Business Content offers the information that employees need to carry out their tasks. Business Content contains other preconfigured objects such as InfoCubes, queries, key figures, characteristics, which make SAP BW implementation easier.

The Business Explorer in SAP BW provides flexible reporting and analysis tools for analyses and decision-making support in your enterprise. These tools include query, reporting and OLAP functions. As an employee with access authorization, you can evaluate past or current data on various levels of detail and from different perspectives not only on the Web but also in Microsoft Excel.

The Web Application Design in SAP BW enables you to use generic OLAP navigation in Web applications and Business Intelligence Cockpits for simple to highly individual scenarios. You can use standard markup languages to create highly individual scenarios with user-defined interface elements. The Web Application Design includes a broad spectrum of interactive web-based business intelligence scenarios that you can adjust using standard web technologies to meet your requirements.

## Financials

### **Accounts Receivable Analysis**

Accounts Payable Analysis

General Ledger Analysis

Asset Accounting Analysis

Cost Center Accounting Analysis

Product Cost Controlling Analysis

CO-PA Analysis

Profit Center Analysis

Cost Center Planning

## Customer Relationship Management

### Sales Analysis

Cross-Functional Analysis: Financial and Sales Data

Booking Billing Backlog Analysis

Work Force Management (WFM)

CRM Lead Analysis CRM Activities Analysis CRM Customer Interaction Center (CIC)

CRM Opportunities Analysis

CRM Sales Order Complaints Analysis

CRM Service Quality Analysis

Sales Planning

Scheduling Agreements Analysis

## Supply Chain Management

Purchasing Analysis

Manufacturing Analysis

Inventory Analysis

Demand Planning Analysis

Resource and Operation Data Analysis

## Product Lifecycle Management

Project System - Controlling and Dates

cProjects

## Human Capital Management

Cross-Application Time Sheet

Time Management - Time and Labor

Personnel Development - Qualifications

Travel Management - Travel Expenses

## General

**Sales Analysis Cockpit**

Credit Management Cockpit